

THE SHORES AT BERKSHIRE LAKES MHOA

Clubhouse Address:

7845 Berkshire Pines Drive

Naples, FL 34104

MAY MANAGEMENT - MHOA ONLY PRESERVE RESIDENTS SHOULD CONSULT ANCHOR MANAGEMENT

MHOA Manager: William Behrens, CAM

Email: wbehrens@maymgt.com

Phone: 239-262-1396

MHOA Assistant Manager: Robert Stahl, CAM

Email: rstahl@maymgt.com

Clubhouse Office Hours:

Mondays & Fridays: 9:00 AM – 12:00 PM

Wednesdays: 12:00 PM – 3:00 PM

Other times please contact:

MAY Management Services, Inc.

11100 Bonita Beach Road, Ste. 101

Bonita Springs, FL 34135

Phone: (239) 262-1396

Bonita Beach Office Manager: Susan Palmer

Email: spalmer@maymgt.com

Regional Manager: Kenneth E. Bloom, CAM

Email: kbloom@maymgt.com

YARD MAINTENANCE AND LANDSCAPING – MHOA SF & VILLAS ONLY

Landscape Workshop (Formerly Daley Lawncare)

Phone: (239) 353-5416

Address: 5650 Melrose Ln, Naples, FL 34114

Account Manager:

Federico "Rico" Lamas

Email: flamas@landscapeworkshop.com

Regional Manager:
Federico "Rico" Lamas
Email: flamas@landscapeworkshop.com

Office Manager: Jenna Sellers
Email: jsellers@landscapeworkshop.com

ELECTRIC – MHOA ONLY – PRESERVE RESIDENTS SHOULD CONSULT ANCHOR MANAGEMENT

Florida Power & Light (FPL)

Website: www.fpl.com
Phone: 1-888-988-8249

Report an Outage: 1-800-468-8243
<https://www.fpl.com/support/report-concerns.html>

Billing & Account:
<https://www.fpl.com/support/helpful-links.html>

Street Light Issues:
<https://www.fpl.com/my-account/streetlight.html#landingView>

TV & INTERNET – BOTH MHOA & PRESERVE

Hotwire Communications / Fision+

Website: hotwirecommunications.com

Tech Support:
800-355-5668 or 239-217-3262

Property Account Manager: Lindsey Ford
Phone: 239-492-6978

View Your Account:
<https://gethotwired.com/login>

WATER & SEWER – MHOA ONLY – PRESERVE RESIDENTS SHOULD CONSULT ANCHOR MANAGEMENT

Collier County Water Division

Pay Water Bill:

<https://www.collier.gov/Resident-Resources/Utility-Billing-Customer-Service/Pay-Water-Bill>

Drinking Water:

<https://www.collier.gov/Resident-Resources/Water-Services/Drinking-Water>

Wastewater:

<https://www.collier.gov/Resident-Resources/Water-Services/Wastewater>

Notice Regarding Water Pipes in Front of Homes:

If water is observed flowing from the pipe leading to a home at The Shores or Preserve:

- Shut off water supply
- Call 239-252-6245
- Repairs are typically completed at no charge to the homeowner
- Report issues via NotifyNow:

<https://www.collier.gov/Resident-Resources/NotifyNow>

NotifyNow allows residents to report water issues and receive updates directly from the County.

TRASH PICK-UP – MHOA ONLY PRESERVE RESIDENTS SHOULD CONSULT ANCHOR MANAGEMENT

Collier County Public Works

<https://www.collier.gov/Resident-Resources/Solid-Waste/Residential-Collections-Services>

Pickup Schedule:

- Trash: Monday & Thursday
- Recycling & Bulk: Monday only

Special pickups may be scheduled through Waste Management:

Phone: 239-252-2380

Online: <https://www.wm.com/us/en/home/residential-waste-recycling-pickup>

Guidelines:

- Containers may be placed curbside 24 hours before pickup
- Containers must be returned to garages 24 hours after pickup
- Service pauses on major holidays (July 4, Thanksgiving, Christmas), with delays shifting to the next scheduled pickup day

Bulky Item Collection

You may place bulky items at curbside on your recycle collection day. Bulky items include furniture, bicycles and other items too large to fit in your green lidded trash cart. Bulk items should not exceed 4 feet and/or 50 pounds

Please call **(239) 252-2380**, 48 hours in advance for *specialty bulky waste* collection.

Scheduled *specialty bulky* items include:

- **Appliances** such as refrigerators, stoves, dish washers, washer and other household appliances. Door must removed to avoid entrapment of children and all content must be removed.
- **Electronics** include but are not limited to computers, monitors, printers, fax machines, game systems and telephones. All batteries must be removed and taken to a Collier County Drop-Off Center.
- **Tires and Batteries** - You may dispose of two vehicle batteries and four standard (33 inches in diameter or less) vehicle tires per month.

Construction and Demolition (C&D)

Debris from small do-it-yourself projects may be placed in your green-lidded garbage cart. If the debris does not fit in the cart, **do not** place it at the curb. The contractor should remove larger materials, or the homeowner may take them to the Collier County Landfill or Immokalee Transfer Station for proper disposal.